



Certificato · شهادة · Sertifika · Certificado · Certificate
Сертификат · Certificaat · Certificat · Zertifikat

CERTIFICATE

According to ICO - International Certification Organization – regulations

Alice von Schilling

born 1973-07-01 in Koblenz (Germany)

has passed an examination to receive the certificate

ICO ITSM 20000:2018 FOUNDATION

Holders of this certificate know and understand essential components of service management systems. They are familiar with the concepts described in ISO/IEC 20000 and possess basic knowledge of service management processes.

Certificate ID 003RG3ME
Participant ID 003F2P56
Date of issue 2021-07-17



ICO International Certification Organization
www.ico-cert.org/verify

