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CERTIFICATE

According to ICO - International Certification Organization – regulations

Sebastian Seidl

born 25/11/1974 in Munich (Germany)

has passed an examination to receive the certificate

Foundation in IT Service Management according to FitSM

Holders of this certificate know and understand essential components of FitSM. They are familiar with service management concepts and possess basic knowledge of FitSM requirements.

FitSM is a lightweight standards family aimed at facilitating service management in IT service provision, including federated scenarios. Its development has been co-funded by the European Commission.

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Participant ID	txLQ1KskL8
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ICO-CERT
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ICO International Certification Organization
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ITEMO

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