



Certificato · شهادة · Sertifika · Certificado · Certificate
Сертификат · Certificaat · Certificat · Zertifikat

CERTIFICATE

According to ICO - International Certification Organization – regulations

Klaus Peukert

born 19/01/1977 in Leipzig (Germany)

has passed an examination to receive the certificate

FitSM Advanced - Service Planning and Delivery

This advanced level certificate proves the knowledge necessary to support taking a coordinating role in IT Service Management processes related to the planning and delivery of IT services according to the requirements and recommendations of FitSM. These processes include service portfolio management, service level management, service reporting management, service availability and continuity management, capacity management, information security management, customer relationship management, and supplier relationship management.

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ICO International Certification Organization
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