



Certificato · شهادة · Sertifika · Certificado · Certificate
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CERTIFICATE

According to ICO - International Certification Organization – regulations

Klaus Peukert

born 19/01/1977 in Leipzig (Germany)

has passed an examination to receive the certificate

Foundation in IT Service Management according to FitSM

Holders of this certificate know and understand essential components of FitSM. They are familiar with service management concepts and possess basic knowledge of FitSM requirements.

FitSM is a lightweight standards family aimed at facilitating service management in IT service provision, including federated scenarios. Its development has been co-funded by the European Commission.

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ICO International Certification Organization
www.ico-cert.org/verify



IT Education Management Organization
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